

GRV GMBH is aimed at Oil & Gas and power plant market, providing its experiences and skills gained in the design, production, assembly and testing of industrial valves. **GRV GMBH** has an adequate department for assembly and testing and a storage area for industrial valves of ball, gate, globe and check types.

Depending on the growing needs in terms of product quality, **GRV GMBH** has designed and implemented a Quality Management System as a basic tool that is indispensable both for the continuous improvement of performance rendered to the Customer and for the optimization of its business management, with the goal of increasing its competitiveness in the market by optimizing its production and organization processes.

The increase in staff satisfaction has favored the consolidation of a dynamic and effective organizational structure, aimed at promoting its values and its tradition; this process allowed the company to work with great confidence in its Quality Management System, favoring its better reliability in performance.

The Management has decided to realize its commitment to quality at every level of the company, in compliance with the requirements of the **DIN EN ISO 9001:2015** and of the **European Directive 2014/68 / EU PED**. **GRV GMBH** considers quality to be a key principle of its strategy and for this reason places it at center of the company development policies.

To achieve the objectives, the Management intends to:

- Assume the responsibility of the effectiveness of the management system for quality;
- Ensure that the policy and quality objectives related to the quality management system are established and that they are compatible with the context and the strategic addresses of the organization;
- Ensure the integration of quality management system requirements into business processes of the organization;
- Promote the use of this approach to processes and risk-based thinking;
- Ensure the availability of the resources necessary for the management system for the quality ;
- Communicate the importance of an effective quality management and compliance to the requirements of the quality management system;
- Ensure that the quality management system achieves the expected results;
- Do actively participate, guiding and supporting people so that they contribute to the effectiveness of the quality management system;
- Engage in satisfying customer needs, the reference standard and binding aspects applicable;
- Meet the needs of the customer, identifying the most appropriate and advantageous solutions for both parties through the improvement of company capacity;
- Provide support for the other relevant management roles to prove their leadership, as it applies to the respective areas of responsibility.

The implementation of this Quality Policy is a duty and a daily challenge for the whole staff, which is responsible for the achievement of the Quality and implementation of the requirements predicted by the norm.

GRV GMBH commits itself to a continuous improvement of the **QMS**, to the attainment of a permanent formation and of the awareness of the staff through the distribution of documented information, work instructions and procedures, together with the constant monitoring and updating of the Quality Policy.

GRV GMBH is committed to the dissemination of the Policy, available as documented information, communicated, understood and applied within the Company and available to stakeholders, also through a precise information, so that it is understood, shared and implemented at all levels, with the involvement of all resources.

QUALITY DEPARTEMENT

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